



CONDITIONS OF LIMITED LIFETIME WARRANTY

1. All models of the Big Green Egg carry a limited lifetime Warranty to the original purchaser whose name appears on the purchase invoice, and who has registered their Warranty with the offices of Big Green Egg. Defective EGGs will be replaced upon return, or shipment, (F.O.B. point of shipment) to the offices of Big Green Egg. The Big Green Egg will not be liable for any transportation charges, packaging costs, or export/import duties, or levied taxes. Except as provided in this CONDITIONS OF WARRANTIES paragraph, repair or replacement of parts in the manner and for the period of time stipulated hereunder shall constitute the fulfillment of all direct and derivative liabilities obligations from the Big Green Egg. Warranty does not apply to damage caused by improper assembly, misuse, accidents, commercial use, mechanical alterations, negligence, improper care, natural or accidental disasters; nor, to the gasket, or to a Big Green Egg temperature gauge. The Big Green Egg does not extend its warranty to chips or cracks of the exterior glaze, which may have occurred after the EGG® was delivered to the dealer or distributor.
2. The Warranty coverage begins on the original date of purchase and proof of date of purchase is required to validate the Warranty.
3. The pouring of liquids on your grill flame will void the Warranty. Starter lighter fluid is not to be used to start the fire inside the Big Green Egg.
4. The Big Green Egg takes every precaution to utilize materials that retard rust by; using high temperature paint where advisable. Even with these safeguards, the protective coatings can be compromised by various substances or conditions beyond Big Green Egg's control. High temperatures combined with excessive humidity, chlorine, industrial fumes, fertilizers, lawn pesticides and salt are some of the substances that can affect paint on metal coatings. For these reasons, the Warranty on the metal bands is limited to five (5) years, and DOES NOT COVER RUST OR OXIDATION unless there is a loss of structural integrity on the components of the EGG.
5. The Warranties are based on normal use and service of the EGG.

6. The Warranty SHALL NOT APPLY, nor will the Big Green Egg assume responsibility for damages that might result from failure to follow prescribed procedures, or when the EGG has been tampered with, or if altered in any way, except as directed by the Big Green Egg or which, in the Big Green Egg's judgment the EGG has been subjected to misuse, neglect or accident. TO THE EXTENT ALLOWED BY LAW, ALL STATUTORY, EXPRESSED OR IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXTEND BEYOND THE WARRANTY. LIABILITY FOR INCIDENTAL SPECIAL AND CONSEQUENTIAL DAMAGES IS EXCLUDED. Some states do not allow exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

7. The Big Green Egg shall not be liable for any default or delay in the performance under the Warranty caused by any contingency beyond the control of Big Green Egg, including without limitation, war, government restrictions or restraints, strikes, fire, floods or reduced supply of raw materials. If your EGG has any cracks or chips on it at the time of purchase, these must be noted on your purchase invoice.

8. The Warranty is in lieu of all other Warranties expressed or implied, by law or otherwise, and the Big Green Egg does not authorize any person or representative to assume for the Big Green Egg any obligation or liability in connection with the sale of the EGG. This means that no warranties, either expressed or implied, are extended to persons who purchase the product from any one other than the Big Green Egg or an authorized Big Green Egg distributor or dealer. Internet Policy: Purchasing and shipping any Big Green Egg product from an internet source will void the warranty associated with that product.

PROCEDURES FOR WARRANTY SERVICE

Contact your nearest Big Green Egg Dealer for part replacement under the conditions of the Warranty. Be prepared to furnish the following: purchaser's name, date of purchase, location of purchase, and an accurate description of the problem or the defective parts. Big Green Egg is not responsible for shipping costs.

Failure to complete and return the Warranty Registration Card or register online at BGE website will invalidate your warranty. The Warranties herein give you all of your specific legal rights. However, you may also have other rights which vary from state to state.